

Q. The number of grievances filed and resolved each year -

Offender Grievances Closed at Facility Level	Offender at Appeal Level closed	Total
2003 – 397	2003 – 117	514
2004 – 423	2004 – 133	556
2005 – 367	2005 – 164	531
2006 – 349	2006 – 149	498
2007 – 211	2007 – 111	322
2008 – 144	2008 – 105	249
2009 – 143	2009 – 97	240
2010 – 108	2010 – 81	189
2011 – 80	2011 – 76	156
2012 – 107	2012 – 84	191
2013 – 131	2013 – 75	206
2014 – 13 (to date)	2014 – 1 (to date)	14
Total – 2,473	Total – 1,193	Total – 3,666

Q. The categories or subject matter of grievances filed and resolved, and number of grievances in each subject matter category used

Offender Grievances Closed by Category

Classification	9
Communications	107
Dental	37
Dietary	84
Disciplinary	54
Education	46
Finance	140
Housing	121
Legal	96
Mailings	127
Medical	551
Mental Health	52
Personal Property	277
Programming	94
Records	24
Release	13
Religion	73
Search	9
Sentencing	2
Staff	386
Transfer	18
Visiting	14
Work	139

Grievance Appeals Closed by Category

Classification	8
Communications	33
Dental	19
Dietary	40
Disciplinary	35
Education	15
Finance	57
Housing	69
Legal	69
Mailings	82
Medical	227
Mental Health	22
Personal Property	151
Programming	44
Records	11
Release	6
Religion	50
Search	10
Sentencing	7
Staff	195
Transfer	10
Visiting	9
Work	24

Q. Grievance outcomes or resolutions each year, by subject matter category and year

Do not have this available in summary format at this time.

Q. Statistics or data on length of time to resolve grievances, by subject matter category and year

Do not have this available in summary format at this time.

Requesting a copy of the completed research at the close of the project.